

# Community Contact Sessions – Partners Briefing Neighbourhood Strand

Neighbourhood Project

DRAFT 0.1

- Extensive analysis has shown that a decreasing percentage of crime is being reported at front counters across London, with Londoners instead choosing to access MPS Services via other channels, such as the internet & telephone.
- London remains the region with the highest proportion of recent internet users in 2017, with 93% of Londoners having used the internet in the last three months. Further evidence shows that 95% of Londoners with internet access are open to accessing our services on-line.
- With this shift in how members of the public communicate with their local police, coupled with smaller budgets, the difficult decision to close a number of front counters and police buildings.
- This will allow resources to be focused on where they are need most, out in the community.
- To assist in this decisions making, between, July & October 2017, MOPAC held a public consultation asking Londoners their views on the closure of MPS Police Stations and Front Counter services. Members of the public were invited to share their views both on-line and at public meetings across London.

## Introduction of Community Contact Sessions

- The Public Consultation raised a number of key concerns;
- *Would the loss of a police station or front counter equate to the loss of a police presence in the immediate community?*
- *Would such closures result in a lack of face to face contact with MPS officers?*
- *With the closures, how far would Londoners have to travel in order to visit a Police Station?*
- To answer these concerns, Community Contact Sessions will be introduced from January 2018. They will be an opportunity for members of the community who prefer face-to-face contact, to sit and speak with a Dedicated Ward Officer (DWO).
- At each Community Contact Session members of the public will be able to report crime, receive crime prevention advice and be signposted to other MPS services or the services offered by partner agencies.
- Community Contact Sessions can take the form of; Street Briefings, Surgeries, Cuppa with a Copper, community events or property marking sessions.
- The effectiveness of these sessions will be monitored by OMM.



## How Often Will The Community Contact Sessions Be Held?

- There will be two types of Community Contact Sessions;
- TYPE 1 – STANDARD COMMUNITY CONTACT SESSION
- These Community Contact Sessions will take place at least once per week for at least an hour in every ward across London starting in January 2018.
- DWO's will recommend the dates, times and location of each Contact Session, consulting with Ward Panels and Safer Neighbourhood Boards. Sessions could for example be held at iconic sites or those with a high footfall, in response to an increase in a particular crime type or community concern or in conjunction with events held by partners.
- The Community Contact Sessions will be advertised in advance locally on the ward Twitter & Facebook pages, as well as on local forums and in key community locations such as libraries & leisure centres.



# How Often Will The Community Contact Sessions Be Held?

- TYPE 2 – ENHANCED COMMUNITY CONTACT SESSION**

Borough	Communities highlighted in the Public Access Strategy	Possible Ward/MPS Estate Location
Barnet	Barnet Town Centre	EAST BARNET - SNT base, 13 Cat Hill East Barnet EN4 8HG
Croydon	Coulsdon	PURLEY – NOT BEING RETAINED - SNT base, 9/11 Whytecliffe Road South, Purley, CR8 2AY
Enfield	Enfield Chase, Cockfosters, Southgate	TURKEY STREET - NOT BEING RETAINED - SNT base, 864-866 Hertford Road, Enfield, Middlesex, EN3 6UD
Harrow	Stanmore	HATCH END - Uxbridge Road, 155 Uxbridge Road, Hatch End, Harrow, HA5 4EA
Hillingdon	Harefield, Ickenham, West Ruislip, Northwood	WEST RUISLIP - Ruislip Police Station

- Due to the distance from these communities to the nearest Police Station front counter, DWO's will be asked to conduct two sessions a week for at least an hour, on ONE WARD in or near these communities.
- As opposed to Standard sessions these dates, times & locations will be fixed – each session will be at a specific venue, at a specified date/times, starting from January 2018.
- DWO's will recommend the dates, times and location of each Contact Session, consulting with Ward Panels and Safer Neighbourhood Boards. Sessions could for example be held at iconic sites or those with a high footfall, in response to an increase in a particular crime type or community concern or in conjunction with events held by partners.
- The Community Contact Sessions will be advertised in advance locally on the ward Twitter & Facebook pages, as well as on local forums and in key community locations such as libraries & leisure centres.

## How Will I Know When My Community Contact Session Will Take Place?

- Your Dedicated Ward Officers will advertise the dates, times and locations of all Community Contact Sessions across a number of platforms including;
- TWITTER
- FACEBOOK
- Library / Community Notice Boards
- Neighbourhood Pages on MPS Website
- Safer Neighbourhood Board Meetings
- Ward Panel Meetings

